

Appl. No. 09/706,012  
Office Action mailed April 22, 2005  
Amendment and Response Faxed on June 14, 2005

Attorney Docket 10022/89

Amendments to the Claims:

This listing replaces all previous versions and listings of claims in the application.

Claims 1-40 (cancelled).

41. (Currently amended) An operations architecture for a netcentric computing system having an operations architecture stored on a computer readable medium, comprising:

a operations integration architecture component executable to provide for the integration of other operations architecture components;

a network/systems management component executable to survey a status of network devices for event faults and health information, to integrate into an overall management platform and to provide monitoring redundancy;

a solution availability component executable to ensure availability of information technology systems through back-up or redundancy strategies by coordination of data across a plurality of network devices and by enablement of the netcentric computer system to recover from man-made and natural disasters that result in interruptions to service;

a service management component executable to assist an information technology organization in providing quality information technology service and to support and to provide a central point of contact to route all reported incidents from users to support teams;

a configuration management component executable to remotely administer changes to network components and to allow network management tools to remotely install or configure firmware or software on the network;

a physical site management component executable to ensure that the physical environment is managed and protected against unplanned outages;

an operations data architecture executable to support an overall service level agreement by defining how operations data is stored, accessed, used and distributed, and how an operations component interfaces to data generated by a different component;